

COVID-19 FAMILY MEDICINE CLINIC GUIDE



OFFICE PREPARATION

- Office assess amount of PPE and testing capability immediately
- Place sign on front door that patient or guardian must call office access line to be given admittance to office
- Use media to inform patients to call for appointments, especially if they have COVID-19 like symptoms
- Designate one exam room to examine COVID-19 like symptomatic patients
- Designate a separate place for staff to change clothes when entering/leaving work to decrease exposure and for personal safety
- Preserve as much PPE as possible by screening patients and using telemedicine



TELEMEDICINE

- See as many patients as possible via telemedicine
- Non-HIPPA compliant platforms are allowed
(Which means you can use your phone to diagnose if you feel appropriate)
- Governor Stitt's executive order allows telemedicine visits without prior doctor patient relationship
- Visit the Oklahoma Healthcare Authority website [HERE](#) for provider guidance on coding for Telemedicine and Covid-19 flexibilities
- Visit the AAFP Patient Care site for Covid-19 [HERE](#) for Telemedicine Resources



PATIENT DIAGNOSIS

- Patient calls/comes to office with 'COVID-like' Symptoms (T> 100.4 or chills, cough, shortness of breath, runny nose, vomiting, diarrhea, fatigue) and does not appear to be in extremis (breathing heavily, can't stand up for long, dusky color – if so, call 911)
- If office has enough PPE to protect at least one provider, one staff member, one patient and one guardian, a PPE-adorned staff members goes to patient at designated entrance and place patient (and guardian if appropriate) in PPE and guides them to the designated exam room (consider rotating staff to lower exposure risk)
- Follow CDC medical diagnosis and treatment guidelines [HERE](#) (review as they are constantly changing)



PHYSICIAN RESOURCES

- Subscribe to the OSHD's Oklahoma Health Alert Network (For healthcare providers, infection preventionists, laboratorians, and public health personnel wanting to stay informed, please email OKHAN@health.ok.gov to subscribe to the Oklahoma Health Alert Network (OK-HAN).
- Visit the Health Department website [HERE](#) for mobile testing sites and up to date state information
- To find Oklahoma drive thru testing locations please visit [HERE](#)
- Call COVID-19 hotline at 877-215-8336 for provider questions
- For a full list of resources visit the OAFP website's Covid-19 page [HERE](#)